

FAMILY DAMP PROJECT

Are damp, condensation and mould causing problems in your home? We can support with free access to launderette services and mould treatment items.

OUR SERVICES :

- **Laundry and Drying:** We offer free vouchers for wash and dry at one of our local laundry partners (limits apply*).
- **Mould Spray:** Our team provides effective mould spray treatments to tackle existing mould growth.
- **Dehumidifiers:** Free dehumidifiers to absorb excess moisture in your home and prevent condensation.



To register for this service, please provide your name, address and contact details to FamilyDampProject@lbdd.gov.uk and a member of the team will be in contact with next steps.

*Please note that this is a pilot service which will run until March 2025. This service is available to residents of London Borough of Barking and Dagenham. Laundry vouchers are provided according to family size. Vouchers cannot be sold or exchanged for any other service. Information about the laundry partner will be provided on the voucher assigned to you. Each voucher will include a unique code which can only be used once. The number of mould sprays and dehumidifiers are allocated depending on the number of rooms that are affected and the size of the rooms. Please follow the product instructions carefully as the council does not take any liability for any loss or damage as a result of use.

ADDITIONAL SUPPORT

We understand that life can be challenging, and sometimes we all need a helping hand. Here are some additional support services available to you.

OUR SERVICES :

BD MONEY

Visit www.bdmoney.co.uk for free advice on benefits, dealing with debt, utilities support, grants, managing your finances, making informed financial decisions and more.



Family Hubs

Barking and Dagenham are making sure that all our families can get the support they need. Our Family Hubs, Family Navigators and Early Help outreach services are for parents of children aged from 0 to 19 and up to 25 for young people with special educational needs and disabilities. Visit the link above or scan the qr code to find your closest branch.



Homes and Money Hub

If you are struggling with primary debts (Rent Arrears, Council Tax arrears, and utility arrears (Electricity, Gas, Water)), and have additional extenuating difficulties, the Homes and Money Hub can assist you with support, advice and guidance.

